



Denver/Boulder BBB Honors Local Plumber

Brothers Plumbing & Heating, Inc. Awarded 2008 BBB Torch Award for Marketplace Trust.

(Denver) On October 16, 2008 Brothers Plumbing & Heating, Inc. was honored at the 6th Annual Denver/Boulder Better Business Bureau Torch Award for Marketplace Trust. This unique, prestigious award recognizes outstanding companies who strive to set a higher standard. The winner of the Torch Award exemplifies the BBB's mission, "to be the leader in advancing marketplace trust."

Brothers Plumbing & Heating, Inc. was selected from 116 nominated businesses as the winner of the Torch Award because they demonstrate exceedingly high standards of behavior toward their customers, employees, suppliers, and community stakeholders. Brothers was founded by Marvin Kansteiner in 1980 with a win, win, win philosophy. "Everything we do has to be a win for

the customer, a win for the employee and a win for the company," Kansteiner said.

For the past 28 years, Brothers Plumbing & Heating, Inc. has dedicated themselves to maintaining the reputation they have built as being honest and committed to customer and team member satisfaction. As the company grows, it is the standard for which they continue to build their business practices upon.

Brothers Plumbing & Heating, Inc. proudly displays the Technician Seal of Safety® to let homeowners know at a glance that technicians are trustworthy. Each Brothers team member is drug tested, background checked and professionally trained so that customers have peace of mind when letting technicians in their home. As Kansteiner says, "Our technicians are in parts of the home that even friends don't see - the bedroom and bathroom - so it's important that we are trustworthy."

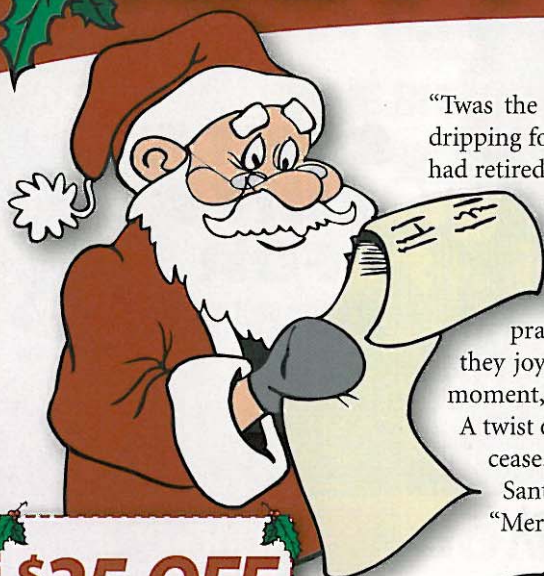
Brothers Plumbing & Heating, Inc. believes in giving back to their community and enriching the lives of others. They donate services and money to the Brent Eley Foundation and recently helped build a house for Matthew Keil as part of the Home for Our Troops project in Parker, CO.

These beliefs and business practices are what make Brothers Plumbing & Heating, Inc. an outstanding, trustworthy company in the community.

For additional information about the BBB Torch Award or to nominate a business for the 2009 Torch Award visit denver.bbb.org/torch.

Brothers Plumbing & Heating, Inc. is a local, family owned and operated company providing professional residential, plumbing, drain cleaning, heating & air conditioning services in the Denver Metro Area.

HAPPY HOLIDAYS!



"Twas the night before Christmas, and all through the town, not a faucet was dripping for miles around. The plumber, it seems, had done his job well, and now had retired for the holiday spell. At home with his family to help trim the tree and thankful to God for the right to be free. When all of a sudden came a knock at the door, 'Come quick to the church,' there's a flood on the floor! Gone in a flash with his tool box in tow, from the warmth of the hearth out into the snow. Down to the church where the people were praying for someone to stop the water from spraying. Then all in a body they joyfully cheered at the door the plumber quickly appeared. He studied a moment, then climbed on a bench, a master of motion, this man with a wrench. A twist of the wrist, all done with such ease in a matter of seconds, the water did cease. All eyes were upon him, as the throng did believe they'd seen a real Santa on this Christmas Eve. With a wink of his eye, he called back in flight, "Merry Christmas to all and to all a good night!"

- Author Unknown

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Broomfield
303.465.0091

To allow our employees to spend time with their friends and family, we will be closed Christmas Day and New Year's Day.

WWW.BROTHERSPLUMBING.COM

As Featured on Tom Martino's Website troubleshooter.com